

汽車擋風玻璃損毀保險索償申請表

(只適用於全保)

索償申請

請瀏覽 <https://www.zurich.com.hk/zh-hk/motorclaims> 有關「免找數修理汽車擋風玻璃服務」的資料

1. 掃描二維碼下載手機應用程式「Zurich HK」，或
2. 填妥此索償申請表，連同有關證明文件電郵 / 郵寄至
電郵：claims@hk.zurich.com
地址：香港港島東華蘭路18號港島東中心26樓蘇黎世保險有限公司賠償部

注意事項：

- 損毀車輛修理完畢後，請盡快遞交索償申請
- 請參閱保單內有關「無申請賠償折扣」(NCD / CFD) 之計算方法及運作
- 如有任何查詢，請致電我們的賠償熱線 +852 2903 9388，或電郵至claims@hk.zurich.com



請✓適用方格及於*號刪去不適用者。

1. 保單資料

保單 / 臨時保單號碼

保單到期日

日	月	年
D	M	Y

保險代理 / 經紀姓名 (如適用)

2. 個人及聯絡人資料 (所有項目必須填報)

保單持有人姓名 (英文)

受保司機姓名 (英文)

受保司機香港身份證號碼 / 護照號碼*

聯絡人姓名 (如與受保司機不同)

聯絡人與保單持有人的關係

聯絡人流動電話號碼

聯絡人電郵地址

聯絡人通訊地址

室 / 單位*

樓

座

大廈

屋苑名稱 / 街名及門牌 / 地段*

地區

香港 / 九龍 / 新界*

本公司會根據以上填寫的資料，以電話短訊及 / 或電郵發送確認索償申請通知及賠款通知。

如有需要，本公司將以電郵方式聯絡閣下獲取更詳細資料，以處理閣下的索償申請；

如閣下想改用以郵件方式聯絡閣下，請在空格內✓：以郵件方式聯絡 (如閣下有保險代理 / 經紀，本公司將透過保險代理 / 經紀聯絡閣下)

3. 受保車輛資料

事發當時車輛之用途

個人用途

商業用途

被僱用載客用途

其它，請註明：

車牌號碼

出廠年份

Y	Y	Y	Y
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廠名及型號

的合約承諾、其他承諾或安排而言，蘇黎世保險集團有責任或必須向其作出披露的任何人士；

vii. 根據主管司法權區的法院的任何頒令的任何人士；

viii. 整合保險業申索和承保資料的組織、防欺詐組織、僱主、警察、數據庫或登記冊（及其運營者）；及

ix. 蘇黎世保險集團的任何實際或建議承讓人或蘇黎世保險集團對保單持有人的權利的受讓人。

- (3) 客戶的個人資料可能不時提供於任何上述第2（2）段中提及的一方（包括雲端服務供應商），有關一方可能處於香港境內或其他地方。客戶同意他們的個人資料可能被轉移至境外，及明白該資料未必可以獲得與香港同等或類似程度的保障。
- (4) 所有客戶均有權以書面向本公司之個人資料私隱主任（地址如下）要求查閱、修正及 / 或更改由本公司所持有有關其本身的任何個人資料。

個人資料私隱主任
香港港島東華蘭路18號
港島東中心26樓

(5) 根據私隱條例，本公司有權收取合理費用，藉以處理任何資料的查閱要求。

(6) 本通知的中英文版本如何任何歧異或不一致，概以英文版為準。

(7) 本公司保留隨時更改或更新本通知的權利而毋須事先通知。所有更改或更新將透過我們的網站或以書面形式通知客戶，並將於刊登後即時生效。

3. 本人 / 我們授權於任何曾替本人 / 我們作診療之醫生、醫務人員、醫院或診所提供有關本人 / 我們病歷之資料予貴公司或其代理人。
4. 本人 / 我們授權持有本人 / 我們投保資料、索償紀錄或任何有關資料之一方，包括但不限於警方及政府機構、航空公司、旅遊公司、保險公司等任何有關人士或組織，可以將部份或全部有關本人 / 我們是次或相關事件等資料提供貴公司或其代理人。
5. 此授權書之影印本亦屬有效。

保單持有人簽署及蓋印

日期 日 月 年
D D M M Y Y Y Y

Personal information collection statement (pics)

Sun Flower Insurance Brokers Limited (referred to hereinafter as the "Company") recognises its responsibilities in relation to the collection, holding, processing, use and/or transfer of personal data under the Personal Data (Privacy) Ordinance (Cap. 486) ("PDPO"). Personal data will be collected only for lawful and relevant purposes and all practicable steps will be taken to ensure that personal data held by the Company is accurate. The Company will take all practicable steps to ensure security of the personal data and to avoid unauthorised or accidental access, erasure or other use.

In order to provide you with our insurance brokerage services and other services set out in the "Purpose" section below, we may collect personal data directly from you or from other third parties. Please note that if you do not provide us with your personal data, we may not be able to provide the information, products or services you need or process your request.

Purpose: From time to time it is necessary for the Company to collect your personal data which may be used, stored, processed, transferred, disclosed or shared by us for purposes ("Purposes"), including:

1. providing insurance brokerage services to you, including assessing and evaluating your needs on insurance, wealth management, estate planning, business planning or other financial matters;
2. advising or acting for you on matters relating to insurance, wealth management, estate planning, business or financial planning, or arranging insurance contracts on your behalf;
3. offering, providing and marketing to you insurance products/services of local or offshore insurance companies or other insurance service providers (see "Use and provision of personal data in direct marketing" below);
4. preparing for you any applications for insurance products/services. This will entail providing your personal data to insurance carriers for the purpose of obtaining life cover;
5. providing subsequent services to you, including but not limited to conducting face-to-face meetings or phone discussions for the purposes of reviewing and administering any products/services you have purchased; any purposes in connection with any claims made by or against or otherwise involving you in respect of any products/services you have purchased, including investigation of claims;
6. any other reasonable purposes in connection with the provision of our brokerage services;
7. designing products/services for customers;
8. conducting market research for statistical or other purposes;
9. matching any data held which relates to you from time to time for any of the purposes listed herein;
10. making disclosures as required by any applicable law, rules, regulations, codes of practice or guidelines or to assist in law enforcement purposes, investigations by police or other government, regulatory or tax authorities in Hong Kong or elsewhere;
11. conducting identity checks;
12. complying with the laws of any applicable jurisdiction;
13. carrying out other services in connection with the operation of the Company's business; and
14. other purposes directly relating to any of the above.

Transfer of Personal Data: Personal data will be kept confidential and subject to the provisions of any applicable law. Your personal data may be provided to the following recipients for the Purposes listed above:

1. any of our affiliates, any person associated with the Company, insurance or any reinsurance company, claims investigation company, industry association or federation, or financial institution in Hong Kong or elsewhere and in this regard you consent to the transfer of your data outside of Hong Kong;
2. any agent, contractor or third party who provides administrative, technology or other services (including direct marketing services) to the Company and/or our affiliates in Hong Kong or elsewhere and who has a duty of confidentiality to the same;
3. any actual or proposed assignee, transferee, participant or sub-participant of our rights or business; and any government department or other appropriate governmental or regulatory authority in Hong Kong or elsewhere.

For our policy on using your personal data for marketing purposes, please see the section below "Use and provision of personal data in direct marketing". Transfer of your personal data will only be made for one or more of the

Purposes specified above.

Use and provision of personal data in direct marketing: The Company and/or its affiliates intends to:

1. use your name, contact details, products and services portfolio information, transaction pattern and behaviour, financial background and demographic data held by the Company from time to time for the purpose of providing products and services and additional insurance advisory activities.
2. provide your personal data to insurance carriers and/or re-insurers for the purpose of obtaining life cover.
3. provide information regarding your insurance policy and/or application to a financial institution for the purpose of obtaining financing.
4. provide your personal data to insurance carriers and/or reinsurers for the purpose of obtaining additional life cover as well as health, wellness, annuity and other insurance products.
5. provide information regarding your insurance policy to the policy's owner which may be you or an affiliated entity as instructed by you.
6. use your data to provide "after-sales" services including face-to-face meetings and phone discussions for the purpose of advising, reviewing and administering your policy(ies).

You may in the future withdraw your consent to the use and provision of your personal data for providing the insurance advisory activities.

If you wish to withdraw your consent, please inform us in writing to the address in the section on "Access and correction of personal data". The Company shall, without charge to you, ensure that you are not included in future insurance advisory activities.

Access and Correction of Personal Data: Under the PDPO, you have the right to ascertain whether the Company holds your personal data, to obtain a copy of the data, and to correct any data that is inaccurate. You may also request the Company to inform you of the type of personal data held by it.

Requests for access and correction or for information regarding policies and practices and kinds of data held by the Company should be addressed in writing to:

Data Privacy Officer

Sun Flower Insurance Brokers Limited

1105-08, 11/F., Hing Yip Commercial Centre, 272-284 Des Voeux Road Central, Hong Kong

A reasonable fee may be charged to offset the Company's administrative and actual costs incurred in complying with your data access requests.